

Document Title :

**CUSTOMER SERVICE REQUEST  
FORM**

Document No. :

**HV/FM/MKG/001**

Revision No. :

07

Effective Date :

10 March 2017

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**a) Customer's Detail** \* Please attach business/name card if available.

Date	:	_____
Company Name	:	_____
Address	:	_____ _____
Tel. Number (HP)	:	_____ (Office) : _____
Email	:	_____ (Fax) : _____

**HALVEC Laboratories Sdn Bhd**

Revongen Corporation Center  
No 12A, Jalan TP5, Taman Perindustrian UEP,  
47600 Subang Jaya, Selangor DE, Malaysia  
Phone : +603 8025 1603 Fax: +603 8025 1637  
Email : [info@halvec.com](mailto:info@halvec.com)

**For Halvec Lab use only**

Customer ID : \_\_\_\_\_  
Halvec Staff In-Charge : \_\_\_\_\_

**b) Sample Description** \* Please fill in brief description of sample

No	DESCRIPTION

**c) Service Selection Details** \* Please tick in the box of selection (As discussed or advised by Halvec Personnel)

Services	MKG Code	LAB Code	Method	Scope of Sample
Halal Services	<input type="checkbox"/> HAS 001	TM001	DNA Extraction for Meat & Meat Based	Raw & processed meat, canned, animal feed, supplement, seasoning, biscuits, stock, frozen food and etc
	<input type="checkbox"/> HAS 002	TM016	DNA Extraction for Gelatin Based	Gelatin, dried, marshmallow, jellies, capsules, candies, liquid confectionaries and etc
	<input type="checkbox"/> HAS 003	TM014	Screening for Plant & Vertebrate DNA	Covered in DNA Extraction
	<input type="checkbox"/> HAS 004	TM006	Porcine Detection via rt-PCR	
	<input type="checkbox"/> HAS 005	TM004	Porcine Detection via PCR (Multiplex)	
	<input type="checkbox"/> HAS 006	TM013	Porcine Detection via ELISA	Gelatin, dried, marshmallow, jellies, capsules, candies, liquid confectionaries and etc
	<input type="checkbox"/> HAS 007	TM007	Porcine Screening via Rapid Test Kit (Raw)	
	<input type="checkbox"/> HAS 008	TM008	Porcine Screening via Rapid Test Kit (Pro)	
	<input type="checkbox"/> HAS 009	TM011	Porcine Screening via Rapid Test Kit (Gel)	Raw & processed animal oil, vegetable oil, snacks, bakery, ointment, seasoning, condiments, instant food and etc
	<input type="checkbox"/> HAS 010	TM017	Determination of Ethanol	Liquid beverages, energy drinks, fermented product, milk product, food additives, food acids, pharmaceutical & etc
<input type="checkbox"/> HAS 000	TM000	Others : _____		
Halal Package	<input type="checkbox"/> HPS 001	Combination Lab Code : _____ (Ex: TM001, TM014 & TM006 for DNA Analysis)		
Contract Services	<input type="checkbox"/> HCS 001	via Lab Code: _____		
	<input type="checkbox"/> HCS 002	Others : _____		
Halal Training & Consultancy	<input type="checkbox"/> HOT 001	Halal Science Awareness Hands-on Training		
	<input type="checkbox"/> HP 001	Laboratory Halal Certification	<input type="checkbox"/> HP 002	Laboratory Consultation
	<input type="checkbox"/> Others :	_____		

**d) Subcontract Service Details**

Subcontract Provider:	(Name of Subcon.)	SAMM Accredited :	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Test Requested :	(Name of Test Requested)			
Details :	(Quantity, Description & Remark)			

**e) Approval**

Customer's Name/Signature/Date	Halvec Attended Name/Signature/Date	<b>For Halvec Lab use only</b>
		<input type="checkbox"/> Job ID No: <input type="checkbox"/> Sample Receive Date: <input type="checkbox"/> Estimated Completion Date : <input type="checkbox"/> Others :